

## EMERGENCY RESPONSE

Fired heaters can be considered the heart of a refinery or process plant. Therefore, if the unit is abruptly shutdown due to fire or internal damage, every hour of operation lost is costly. These types of projects require orchestrating a number of different disciplines in a prompt manner and this can be difficult to coordinate. Structural inspection, construction services, engineering and manufacturing are often necessary to adequately address this type of emergency project. InServ is the only company that encompasses these disciplines under one roof, including having shop space readily available.

## OUR EXPERIENCE

No one else can offer the integration of design, engineering, fabrication and construction experience under one roof like InServ Heater Services.

With extensive field experience that is recognized throughout the industry as proficient and creative, combined with full design and engineering capability in these key areas provides added value to the process heater industry that is unique and historic.

This fully integrated and experienced team concept provides commitment, insight and understanding to today's demanding project schedules whether performed on a turnkey basis or as a specific service.

## CLIENT LIST INCLUDES:

CHEVRON  
CONOCOPHILLIPS  
DOW CHEMICAL  
ERGON REFINING  
FLINT HILLS RESOURCES  
HUNTSMAN  
LYONDELL  
MUSTANG ENGINEERING  
NAVAJO REFINING  
N.C.R.A.  
OCCIDENTAL  
PAZ OIL COMPANY  
SILVER EAGLE REFINING  
SUNCOR  
TESORO  
U.R.S.  
VALERO  
WESTERN REFINING

# INSERV

INTEGRATED SERVICE COMPANY LLC

A WILLBROS COMPANY



## CONTACT US

InServ Heater Services  
1900 N. 161st E. Avenue  
Tulsa, OK 74116  
Phone: 918.234.4150

[WWW.INSERVUSA.COM](http://WWW.INSERVUSA.COM)



# INSERV

HEATER SERVICES

THE SOLUTION FOR HEATER SERVICES





## OUR SERVICES

InServ Heater Services is a completely integrated and full service heater group with the unique ability to handle a project from conception to installation that is unmatched in the industry. This key benefit eliminates the risk of back charges typically experienced when required to work with a number of different companies for a given project.

InServ Heater Services is the only heater group with engineering, manufacturing and field construction collaboration that can deliver an optimal approach to fabrication, delivery and installation. This “one stop shop” capability provides the opportunity and convenience for the client to issue only one purchase order.

We provide the following cost-effective solutions for your process heater projects

- Design & Supply of New Direct Fired Heaters
- Process Heater Field Construction & Installation
- Engineering Performance Studies
- Modifications of Existing Process Heaters
- Emergency Responses
- Combustion Air Preheat Systems
- Heater Parts & Piping Fabrication
- Dedicated Staff in Developing and Managing Turnkey Projects
- Infrared Imaging & Analysis

Our commitment to service and consistency provides increased effectiveness, overall cost savings for your project and builds long-term client relationships.

## NEW EQUIPMENT

InServ Heater Services can design, engineer, fabricate and install most combustion heat transfer equipment required for the refinery and petro-chemical industry. With our manufacturing and construction expertise, optimized fabrication techniques are applied to minimize field installation cost and schedule. In addition, extensive emission, performance, and efficiency studies have paved the way for innovative process heater design techniques.

## REVAMPS

Each heater is unique and encompasses its own challenges when attempting to modify it to expand or enhance the unit’s performance. With InServ Heater Services real-life/hands-on experience, we truly understand the challenges and potential benefits associated with revamping existing units. In addition, the collaboration of InServ’s Construction Services and large vendor network, optimal planning and project development are executed to ensure the most cost productive approach and minimal shutdown time can be achieved. The ability to handle a project at the highest level from design to execution is unmatched in the industry.



## FIELD STUDIES

In addition to its unprecedented strength in project execution, fabrication and installation, InServ Heater Services also provides comprehensive heater performance studies. These evaluations provide the “real” operating characteristics of the unit and can be performed on any manufacturer’s equipment. Because we maintain close relationships with vendors, their latest technology and methodology can be combined with our gathering of actual heater performance data to provide our customers with accurate and state-of-the-art engineered solutions.

